

July 15, 2019

Safe Mobility Device Practices

Our goal when transporting passengers with mobility devices is to give them a safe and pleasant riding experience. It's also important to remember that when you are helping a person in a wheelchair board your bus, you are assisting a person, not loading cargo. Always treat the passenger with courtesy and respect. Never touch a person or their wheelchair without permission. If a person refuses assistance, respect his or her wishes; however, stay nearby in case the passenger changes his or her mind or something goes wrong.

Securing the Mobility Device - Once the passenger is on board, you will need to secure the wheelchair. Make sure that the wheel brakes are applied, use the 4 point contact system, and use the securement system according to the manufacturer's instructions.

Storing the Securement System -The important thing to remember about any type of securement system is to make sure that it is properly maintained and stowed until it is needed for use. Not only should you ensure that the straps and connectors are kept clean and in good repair, you should also verify that they are not left to dangle in the aisles thus preventing any tripping hazards.

